

# Sean McMillin

IT Technician



Graduate of Michigan State University with a degree in Information Technology Management, with an emphasis in Human Centered Design, with experience in IT, Management Principles, User Experience, Usability Testing, and Design

## Personal Info

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### Address

Tustin, CA

### Phone

714-697-1997

### E-mail

sean@seanpmcmillin.com

## Skills

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- Expert Mac OS user
- Proficient Windows (XP, 7, 10), Raspbian, and Linux user
- Builds and maintains computers and NAS systems
- Experience with Python, HTML, PHP, and SQL
- Experienced in diagnosing and fixing network connectivity and hardware related issues
- Ability to juggle multiple tasks and priorities at the same time
- Experience with Database setup, access, and maintenance
- UX Design and Usability testing
- Customer service & relations experience
- Detail oriented and well organized

## Certifications

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- SolidWorks Certified Associate
- Google Adwords Certified

## Experience

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### IT Technician

Fleetwood Windows and Doors, Corona, California

May 2018 – Jul 2018 (4 months)

Help desk support for office and factory floor employees, Developed and deployed database accessing solutions, help development of new web-based dealer access pages. Generated and created prototype ideas for helping with and increasing work flow of department as a whole.

### Resident Assistant

Michigan State University, East Lansing, Michigan

Aug 2016 - May 2019 (2 years 10 months)

Resident assistant in Hubbard Hall that helps assess and respond to the needs of 50 residents on my floor and over 2100 residents in the whole building. Created programming for residents while working in a team focused, collaborative environment. Developed and directed multiple hall events that required coordinating with different departments in RHA.

Worked in Hubbard Hall for 3 school years and have had experiences with all types of incidents ranging vfrom simple noise complaints to wellness checks to situations with criminal legal actions being levied.

### Sender City General Staff

Sender One Climbing, Santa Ana, CA

September 2014 - September 2017 (3 years 1 month)

Seasonally worked at a rock climbing gym at the front desk and as a floor supervisor for the beginner area in the gym. Some responsibilities include: providing instruction, corrections, information and encouragement to new climbers. Took on and finished projects and tasks and learned from them. Managed the inherent risks involved in climbing. Monitored and enforced proper use of equipment.

## Experience (cont)

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### **Over the Horizon Intern**

Boeing, Huntington Beach, CA

*June 2014 - August 2014 (3 months)*

Worked in the areas of artificial intelligence, pattern recognition, emergent phenomena (swarms, etc.), machine vision, neural networks, robotics, and also in an eclectic range of new technologies (carbon nanotubes, graphene, biomimetic systems, etc.)

Worked with employees to find new technologies worth investing in. Researched existing technologies and how those can apply to an end product in the future.

## Education

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### **Michigan State University**

Information Technology Management with an emphasis in Human Centered Design

*Media Information - (2015 - 2019)*

### **Tustin High School**

STEM specialization

*High School Diploma - (2011 - 2015)*

## References

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### **Michael Allensworth**

Community Director for RA Position at MSU

*Contact info available upon request*

### **Emily Bryce**

Sender City Manager at Sender One

*Contact info available upon request*

### **Patrick Poon**

IT Manager at Fleetwood Windows and Doors

*Contact info available upon request*